

Cremation Service Webcast at South Essex Crematorium

We kindly ask that you read this notice in its entirety and forward to anyone who wishes to watch the service live.

Over the last two months we have had some persistent technical issues which eventually led to our decision to cease the webcast service for a while. We have now installed a 4G upgrade and following tests, we are confident that this will offer an improved service. However, we need to be clear that due to the nature of the internet and the number of additional webcasts we are streaming, it is likely that some of these may have some buffering issues or may fail. We understand that the more the log-in details are shared, the more likely it is that the live stream may fail and for best results we recommend that you view on a hardwired connection rather than wireless.

In light of the above you may prefer not to initially share the log-in link to the live service with too many people, in order to forestall disappointment and instead to view the funeral afterwards using the same link.

Following the funeral, you will be able to login and view the webcast any time for up to seven days. Please note that we currently have permission to offer a webcast, at a reduced price due to restricted mourner numbers in our chapels. Any other Wesley Media services ordered will be charged at our current published rates.